IDENTIFY YOUR iPAD MODEL NUMBER

Follow these steps to make sure your iPad can be donated:

Go to Settings > General > Model Number. The JBFC will accept the following models:

- iPad (7th generation) - Model numbers: A2197 or A2200
- iPad (6th generation) - Model numbers: A1893 or A1954
- iPad (5th generation) - Model numbers: A1822 or A1823
- iPad Pro 12.9" (3rd generation) - Model numbers: A1876 or A2014 or A1895
- iPad Pro 11" (3rd generation) - Model numbers: A1980 or A2013 or A1934
- iPad Pro 12.0" (2nd generation) - Model numbers: A1670 or A1671
- iPad Pro 10.5" (2nd generation) - Model numbers: A1701 or A1709
- iPad Air (3rd generation) - Model numbers: A2152 or A2123 or A2153

Click here for the full article: support.apple.com/en-us/HT201471

REMOVE YOUR ACCOUNT

Follow these steps to remove your account from an iPad and prepare it for donation:

1. Back up your device.
2. Sign out of iCloud and the iTunes & App Store.
   - If you’re using iOS 10.3 or later, tap Settings > [your name]. Scroll down and tap Sign Out. Enter your Apple ID password and tap Turn Off.
   - If you’re using iOS 10.2 or earlier, tap Settings > iCloud > Sign Out. Tap Sign Out again, then tap Delete from My [device] and enter your Apple ID password. Then go to Settings > iTunes & App Store > Apple ID > Sign Out.
3. Go back to Settings and tap General > Reset > Erase All Content and Settings. If you turned on Find My [device], you might need to enter your Apple ID and password.
4. If asked for your device passcode or Restrictions passcode, enter it. Then tap Erase [device].

Click here for the full article: support.apple.com/en-us/HT201351

PLEASE BRING YOUR DEVICE to the Customer Service desk in the JBFC Theater lobby at 364 Manville Road, Pleasantville, NY.