

Here's info to help you get the most out of your membership!

TICKETS



- **Buy your tickets in advance.** Don't get sold out! Purchase tickets in advance for exciting events and busy weekends, online or at the box office. Tickets are available as soon as events are listed on our website.
- **Online ticket purchasing.** It's easy to order tickets online! Tickets are available on our website only at burnsfilcenter.org. You will need your email address and password. To set up a password, use the Set Password button (accessible after selecting a showtime, then Login). To order tickets, click a showtime, log in, enter your email and password and follow the prompts to select tickets and complete your purchase. Members pay a reduced ticket surcharge of \$1 (nonmembers pay \$1.50). Members at the Film Buff level and above pay no online fee! (Visit our online FAQ for more info.) Email support@burnsfilcenter.org for ticketing support.
- **E-Tickets and Print at Home tickets** – Order tickets online and receive your ticket/s via email. You will receive a confirmation and a separate email. With an upgrade in 2020-2021 you will receive just one email. (Check spam if you don't see the email.) Then just show the ticket on your phone to the usher outside your theater and they will scan you right in. You can also print the ticket, or pick up your ticket at the box office if you need to for any reason – reprints are always available.

EMAILS



- **Make sure we have your current email address** in our membership records so that we can send you weekly ebulletins, complimentary ticket offers, and special announcements.
- **If you are not receiving our emails, add the following to your email Address Book, Contacts, or Safe List** so your spam filter won't block us:
 - + membership@burnsfilcenter.org
 - + ebulletin@burnsfilcenter.org
 - + orders@burnsfilcenter.org

- **Watch our weekly e-bulletins.** It's the best way to learn about new films, last-minute scheduling updates and other special events added to the calendar. **We add new films every week! If you're not already getting them, sign up on our website.**
- **Members Facebook Group** – Join our Facebook group. Take part in the conversation about films and film-related topics and get insider news from our staff!

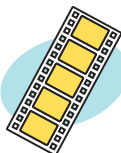
VISITS



- **Remember to bring your card to the theater!** You must show your membership card at the box office to get the member discount.
- **Accessibility** – We offer various accessible options at the theater including weekly open caption screenings, assisted listening devices, open caption goggles, (narrated version) and reserved accessible seating for ticketholders. For reserved seating call 914.747.5555, ext. 3 the day of the screening for which you have tickets. There is a drop-off area in front of the theater and our staff is ready to assist as needed.
- **Community Code of Conduct** – Our code of conduct is posted in several places at our theater. It is also available on our website – scroll down to find the link in the website footer or use search to locate the page. We strive to create an inclusive, welcoming, and safe environment where everyone can enjoy our exceptional programs. We represent diverse views and experiences and we aim to treat one another—filmgoers and staff alike—with respect, courtesy, and kindness.

- **Parking** – Visit our website page for Parking and Directions for a map and info on street metered parking and municipal lots around town. Be careful! Many street meters are 2 hours only. Some lots have longer terms. Permit parking is free for non-permit-holders after 3 pm and on weekends.

SPECIAL SCREENINGS AND EVENTS



- **Anniversary Screenings:** Each year in June, we honor the Film Center's anniversary with selected complimentary screenings for members. Members receive a mailed invitation in May and can attend one free screening.

- **Complimentary Ticket Offers:** Periodically we make complimentary tickets available to our members for selected screenings via email offers.
- **Invitation Screenings:** Free Donor Screenings and Special Previews are benefits which begin at the Film Buff level. **Upgrades are always available!**
- **Member Mingles** – Throughout the year, membership hosts free mingles. Meet other members and our membership staff and enjoy light refreshments before or after a film. Watch the website and ebulletins for announcements.
- **Priority Purchase Events:** Periodically, we announce Priority Purchase events. If you have this benefit (beginning at the Film Buff level), you can purchase advance tickets online or at the box office, for a particular screening before it goes on sale to the public. Subscription to the popular monthly **JBFC Preview Club** is offered as a Priority Purchase opportunity and it always sells out..

EXTRAS



- **Free popcorn first Wednesdays!** Members holding tickets to screenings on the first Wednesday of the month are eligible to receive one free popcorn.
- **Four times a year, we send a film guide.** In combination with our weekly e-bulletin, it gives the most complete picture of our upcoming schedule. You may opt out of the mailing by contacting us at 914.773.7663, ext. 6 or membership@burnsfilcenter.org.
- **Reel Partners:** Through our **vendor discount program**, members receive special savings at participating businesses by showing their membership cards. Annually you will receive a brochure listing our partners. A full list is also on our website, which is updated with new partners throughout the year.
- **Take a class at the Media Arts Lab:** Part of the JBFC campus and just down the street from the theater at 405 Manville Road. Courses in all facets of filmmaking and film appreciation are available for all ages. Members are eligible for the member price. For course info, visit burnsfilcenter.org.

MEMBERSHIP



- **Two-year Memberships:** You can join or renew for two years, or add a second year within two weeks of joining/renewing, to receive **two extra months free!** Help us save expenses on renewal mailings! Available by phone, at our theater, or online.
- **Refer A Friend** is our membership referral program. Extend your support of the JBFC—tell your friends about us! If a friend joins, **you'll both receive two complimentary passes.** New members can identify the referring member on the Membership Form or contact us.
- **Gift Memberships and Gift Cards:** Consider a **Gift Membership** for someone you know. **Gift Cards** can be used like cash to pay for tickets online or at the box office or to purchase concession items. Give the gift of film! Available online, at the box office, or by calling 914.773.7663, ext. 6.
- **Matching Gifts:** If your company has a Matching Gift plan, please submit any applicable forms to provide critical additional funding to the Film Center!
- **Renew Early:** We're always pleased to receive your early renewal. Your membership will extend from its current expiration date. We'll save money on renewal mailings and put more of your membership dollars into our programs. **Plus, we'll send you a popcorn coupon!** Available online, at the theater or by phone.
- **If you lose your membership card,** contact us at 914.773.7663, ext. 6 or membership@burnsfilcenter.org during office hours.
- **Membership Upgrades:** Upgrades can be processed and pro-rated at any time during your membership year, or at renewal time. You will be eligible for additional benefits and an increased tax deduction for your support of our non-profit center!

 JACOB BURNS
FILM CENTER

Nonprofit. Film. Education. Community.